



# Benchmark

## ADMINISTRATORS

a Trean Company

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Your Workers' Compensation coverage is underwritten by Trean Corporation on behalf of American Liberty Insurance Company. Benchmark Administrators is the Third- Party Administrator (TPA) assigned to handle the workers' compensation claims. We are all on the same team and our collective goal is to provide the best care to the injured worker to facilitate rapid return to work and claim closure.

### **Call 1-866-337-0891 to report all new Workers' Compensation claims.**

By using Benchmark Administrators' 24-hour FROI hotline, you enable your insurance carrier to process the claim much faster, facilitating prompt, appropriate treatment for the injured party. The benefits of calling your insurance carrier directly include:

- Immediate coverage confirmation and the next steps towards resolution are clearly outlined.
- Less time away from work for the injured employee because Benchmark establishes light-duty and modified-duty assignments when available.
- Potential insurance savings because of improved claims experience!

#### **Claim Reporting Options:**

- Phone: 1-866-337-0891
- Email: [coverage@trean.com](mailto:coverage@trean.com)
- Website: [www.BenchmarkAdministrators.com](http://www.BenchmarkAdministrators.com)

#### **When Reporting a New Workers' Compensation Claim:**

- Contact Benchmark Administrators immediately; only the administration of emergency care should come first.
  - Both the employer (or designated representative) AND the employee should jointly make the call whenever possible.
  - The whole process should take about 15 minutes.
  - The employer's tax identification and policy numbers will be needed as well as the employee's social security number and personnel file plus any accident reports.
  - Once the claim is assigned to an adjuster, you will be contacted to discuss the details of the accident and any return-to-work opportunities.
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